

## Mobile Remote Workforce

## **Next Steps**

## Next Steps - Where do we go from here?

Due to the tremendous success of the Mobile Remote Workforce (MRW) pilot project, San Diego County will expand it into a full-scale program serving clients countywide. This expansion will enable the County's 91 nurses to serve an additional 2,400 high risk families annually, without adding staff. The County is also currently exploring possibilities on how Web-based services such as the MRW can be duplicated and used by other county departments to improve services and achieve better outcomes for the residents it serves. Some of the ways that Web-based technology and electronic tablets might be used to benefit the community and expedite county response times might be for child abuse reporting, adult protective services and public works, to name a few. The County of San Diego is dedicated and committed to continuing to improve services that lead to stronger prevention efforts, accountability, improved outcomes and the overall health and well-being of residents.